

## PROFORMA - I

### KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION

#### MONTHLY STATEMENT OF FILING / DISPOSAL OF CASES FOR THE MONTH OF DECEMBER 2021

FILING									DISPOSAL									Pending at the end of the month		
Original Petition			First Appeal			Miscellaneous Application			Original Petition			First Appeal			Miscellaneous Application					
Upto previous month	During the current month	Total at the end of the month	Upto previous month	During current month	Total at the end of the month	Upto previous month	During the current month	Total at the end of the month	Upto previous month	During current month	Total at the end of the month	Upto previous month	During the current month	Total at the end of the month	Upto previous month	During current month	Total at the end of the month	Original Petition	First Appeal	Misc. Application
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
8129	14	8143	56750	211	56961	1845	0	1845	5943	33	5976	49054	129	49183	1783	0	1783	2167	7778	62

**Registrar-cum-Administrative Officer  
Karnataka State Consumer Disputes  
Redressal Commission, Bangalore.**

## **PROFORMA - II**

### **MONTHLY STATEMENT OF FILING / DISPOSAL OF CASES FOR THE MONTH OF DECEMBER 2021**

#### **DISTRICT CONSUMER FORUMS (TOTAL OF ALL DISTRICTS IN THE STATE)**

<b>FILING</b>						<b>DISPOSAL</b>						<b>Pending at the end of the month</b>	
<b>Original Petition</b>			<b>Miscellaneous Application</b>			<b>Original Petition</b>			<b>Miscellaneous Application</b>				
Upto previous month	During the current month	Total at the end of the month	Upto previous month	During the current month	Total at the end of the month	Upto previous month	During current month	Total at the end of the month	Upto previous month	During current month	Total at the end of the month	Original Petition	Misc. Application
1	2	3	4	5	6	7	8	9	10	11	12	13	14
225896	669	226565	1764	1	1765	215189	646	215835	1742	0	1742	<b>10730</b>	<b>23</b>

**Registrar-cum-Administrative Officer  
Karnataka State Consumer Disputes  
Redressal Commission, Bangalore.**

## PROFORMA - III

### MONTHLY PROGRESS REPORT ON DISPOSAL OF CONSUMER COMPLAINTS WITHIN 90/150 DAYS AND ABOVE

FOR THE MONTH OF DECEMBER 2021

Sl. No.	Information in respect of	Original Petitions (OPs) disposed of						Remarks
		Within 90 days & 90/150 days			Above 90/150 days			
		Upto previous month	During current month	Total at the end of the month	Upto previous month	During current month	Total at the end of the month	
01	State Commission	1692	4	1696	4251	29	4280	--
02	District Consumer Commissions (Total of all District Commissions)	95076	181	95257	120113	465	120578	--

**Registrar-cum-Administrative Officer  
Karnataka State Consumer Disputes  
Redressal Commission, Bangalore.**

## PROFORMA - IV

### KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION

#### MONTHLY STATEMENT OF CATEGORYWISE BREAK-UP OF CONSUMER CASES - STATE COMMISSION FOR THE MONTH OF DECEMBER 2021

Sl. No.	Type of cases	Cases upto previous month						Cases during current month				Pending	
		Filed		Disposed of		Pending		Filed		Disposed of			
		OP	FA	OP	FA	OP	FA	OP	FA	OP	FA	OP	FA
1	2	3	4	5	6	7	8	9	10	11	12	13	14
01	Bank	477	2896	353	2394	124	502	1	5	2	3	123	504
02	Railway	10	343	10	334	0	9	0	0	0	0	0	9
03	Air Lines	11	396	11	393	0	3	0	0	0	0	0	3
04	Insurance	871	23758	652	19266	219	4492	0	163	3	49	216	4606
05	Telecom	0	1445	0	1416	0	29	0	0	0	0	0	29
06	Postal	1	630	1	540	0	90	0	0	0	0	0	90
07	Housing	0	0	0	0	0	0					0	0
	i) Government	0	847	0	836	0	11	0	0	0	0	0	11
	ii) Private Societies/Builders	3826	9404	2239	7283	1587	2121	13	43	28	77	1572	2087
08	Electricity	0	1680	0	1559	0	121	0	0	0	0	0	121
09	Medical Negligence	375	896	177	792	198	104	0	0	0	0	198	104
10	Defective Household Goods	1	931	1	917	0	14	0	0	0	0	0	14
11	Education	1	579	1	528	0	51	0	0	0	0	0	51
12	Road Transport	14	688	14	688	0	0	0	0	0	0	0	0
13	Miscellaneous	2542	12257	2484	12108	58	149	0	0	0	0	58	149
												0	0
	<b>TOTAL</b>	<b>8129</b>	<b>56750</b>	<b>5943</b>	<b>49054</b>	<b>2186</b>	<b>7696</b>	<b>14</b>	<b>211</b>	<b>33</b>	<b>129</b>	<b>2167</b>	<b>7778</b>

**Registrar-cum-Administrative Officer  
Karnataka State Consumer Disputes  
Redressal Commission, Bangalore.**

## PROFORMA - V

### KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION

#### QUARTERLY STATEMENT SHOWING AGE-WISE PENDENCY OF CASES FOR THE MONTH DECEMBER 2021

Sl. No.	Name	PENDENCY OF COMPLAINTS / FIRST APPEAL																	
		Less than 6 months old		6 months to 1 year		2 years old		3 years old		5 years old		7 years old		10 years old		More than 10 years		Total	
		Original Petition	First Appeal	O.P.	F.A.	O.P.	F.A.	O.P.	F.A.	O.P.	F.A.	O.P.	F.A.	O.P.	F.A.	O.P.	F.A.	O.P.	F.A.
I	State Commission	65	737	547	1493	421	1443	362	1655	321	1668	250	782	201				2167	7778
II	Dist. Commissions	2744		2112		3316		1866		552		104		36				10730	

**Registrar-cum-Administrative Officer  
Karnataka State Consumer Disputes  
Redressal Commission, Bangalore.**

## PROFORMA - VI

### KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION

#### MONTHLY STATEMENT SHOWING DISPOSAL WITHIN 90-150 DAYS AND ABOVE THIS PERIOD DURING THE YEAR 2020-21 (UPTO DECEMBER 2021)

Sl. No.	Name	OPs filed upto previous month	First Appeal filed upto previous month	OPs filed during current month	First Appeal filed during current month	Total		Disposal within 90 to 150 days		Disposal above 150 days		Pending at the end of the month	
						OPs	First Appeals	Original Petitions	First Appeals	Original Petitions	First Appeals	Original petitions	First Appeals
I	State Commission	8129	56750	14	211	8143	56961	1696	16561	4280	32622	2167	7778

Sl. No.	No. of District Commissions	ORIGINAL PETITIONS					
		Consumer complaints filed upto previous month	Consumer Complaints filed during current month	Total	Disposed of within 90-150 days	Disposed off above 150 days	Pending at the end of the month
II	33	225896	669	226565	95257	120578	10730

**Registrar-cum-Administrative Officer  
Karnataka State Consumer Disputes  
Redressal Commission, Bangalore.**

**PROFORMA - VII**  
**KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION**  
**YEARWISE BREAKUP OF CASES FILED / DISPOSED OF**  
**FOR THE MONTH OF DECEMBER 2021**

Sl. No.	Year	STATE COMMISSION								Dist. Commissions (Total of all Districts)			
		Filed		Disposed of		Percentage		Pending		Original Petitions			
		O.P.	F.A.	O.P.	F.A.	O.P.	F.A.	O.P.	F.A.	Filed	Disposal	%ge	Pending
1	1988							0	0	0	0		0
2	1989	9	0	9	0	100.0		0	0	333	333	100.00	0
3	1990	133	68	133	68	100.0	100.00	0	0	2203	2203	100.00	0
4	1991	230	165	230	165	100.0	100.00	0	0	4548	4548	100.00	0
5	1992	337	421	337	421	100.0	100.00	0	0	6692	6692	100.00	0
6	1993	249	723	249	723	100.0	100.00	0	0	8413	8413	100.00	0
7	1994	119	766	119	766	100.0	100.00	0	0	7387	7387	100.00	0
8	1995	134	504	134	504	100.0	100.00	0	0	5049	5049	100.00	0
9	1996	141	823	141	823	100.0	100.00	0	0	5639	5639	100.00	0
10	1997	148	1027	148	1027	100.0	100.00	0	0	4920	4920	100.00	0
11	1998	150	1058	150	1058	100.0	100.00	0	0	5048	5048	100.00	0
12	1999	210	1008	210	1008	100.0	100.00	0	0	4618	4618	100.00	0
13	2000	202	1142	202	1142	100.0	100.00	0	0	4742	4742	100.00	0
14	2001	200	878	200	878	100.0	100.00	0	0	4877	4877	100.00	0
15	2002	232	1014	232	1014	100.0	100.00	0	0	5324	5324	100.00	0
16	2003	104	1608	104	1608	100.0	100.00	0	0	6364	6364	100.00	0
17	2004	71	1902	71	1902	100.0	100.00	0	0	6057	6057	100.00	0
18	2005	69	2207	69	2207	100.0	100.00	0	0	6634	6634	100.00	0
19	2006	609	2842	609	2842	100.0	100.00	0	0	8396	8396	100.00	0
20	2007	96	2589	96	2589	100.0	100.00	0	0	9540	9540	100.00	0
21	2008	119	3030	119	3030	100.0	100.00	0	0	10073	10073	100.00	0
22	2009	169	4441	169	4441	100.0	100.00	0	0	10041	10041	100.00	0
23	2010	307	5262	289	5262	94.1	100.00	18	0	11799	11798	99.99	1
24	2011	193	4212	166	4133	86.0	98.12	27	79	8272	8270	99.98	2
25	2012	155	2291	121	2084	78.1	90.96	34	207	7917	7915	99.97	2
26	2013	212	1842	143	1544	67.5	83.82	69	298	7704	7687	99.78	17
27	2014	351	1736	196	1159	55.8	66.76	155	577	11113	11077	99.68	36
28	2015	664	1246	498	855	75.0	68.62	166	391	7854	7799	99.30	55
29	2016	315	3363	151	2725	47.9	81.03	164	638	7813	7690	98.43	123
30	2017	661	2709	298	992	45.1	36.62	363	1717	8059	7671	95.19	388
31	2018	641	2133	197	824	30.7	38.63	444	1309	8910	8069	90.56	841
32	2019	619	1749	139	539	22.5	30.82	480	1210	8848	6866	77.60	1982
33	2020	191	1057	37	410	19.4	38.79	154	647	5620	2894	51.49	2726
34	2021	103	1145	10	440	9.7	38.43	93	705	5758	1201	20.86	4557
	<b>TOTAL</b>	<b>8143</b>	<b>56961</b>	<b>5976</b>	<b>49183</b>			<b>2167</b>	<b>7778</b>	<b>226565</b>	<b>215835</b>		<b>10730</b>

Registrar-cum-Administrative Officer  
Karnataka State Consumer Disputes

**Redressal Commission, Bangalore.**



## PROFORMA - VIII

### MONTHLY STATEMENT OF FILING AND DISPOSAL OF COMPLAINTS BY THE SENIOR CITIZENS AND WIDOWS DECEMBER 2021

Sl. No.	State Commission / District Forum	Complaints filed by Senior Citizens / Widows upto previous month		Complaints filed during current month		Total	Complaints disposed of within six months			Pending at the end of the month	
		Senior Citizens	Widows	Senior Citizens	Widows		Upto previous month	During current month	Total	More than six months old	Less than six months old
01	State Commission	204	3	0	0	207	91	0	91	98	14
02	Dist. Commissions	22723	4645	114	13	27495	12848	56	12904	1810	1179

**Registrar-cum-Administrative Officer  
Karnataka State Consumer Disputes  
Redressal Commission, Bangalore.**

**SCHEDULE-I**

[Rule 18]

**Present position of Implementation  
(Quarterly Performance Report)**

**Working of Consumer Commissions / Consumer Protection measures**

Report as on: 31.12.2021

Number of State: 28

1. Establishment of State Commissions and District Commissions:						
I	Total number of Districts in State / Union Territory				31	
II	Number of District Commissions in the State					
	(a) Total setup				33	
	(b) Functional				33	
	(c) Non Functional				--	
	(d) Name of District where District Commission yet to be set up				Vijayanagara (Newly created District)	
	(e) Number of District where District Commission yet to be set up				01	
	(f) Number of District where more than one District Commission has been set up		District Name		No. of District Commission	
			Bengaluru		04	
III	Whether State Commission functional				Yes	
IV	Strength and vacancies		State Commission		District Commission	
			Sanctioned strength	Vacancies	Sanctioned strength	Vacancies
	(a) President		01	--	31	25
	(b) Members		02	--	62	35
	(c) Reason for vacancies and Action taken to fill up the same (to be enclosed separately)		The Government has already notified to fill-up the 22 post of Presidents, 17 post of Members & 17 post of Woman Members and conducted the objective type test and interview for the eligible candidates. Government will take necessary action for issue of appointment orders to the selected candidates as referred by the Selection Committee by following the sub Rules (11), (12) & (13) of C.P. (Appointment & others) Rules, 2020. The services of present			

		Presidents & Members have been placed on incharge u/s. 32 of C.P. Act, 2019 and under rule 6 of C.P. (Salary & others) Rules, 2020. For filling-up of remaining vacant posts, proposal will be sent to Government once the above appointment process is completed.	
2.	Performance of State Commission and District Commissions	State Commission	District Commissions
I	(a) Total cases filed since inception	65104	226565
	(b) Cases disposed of	55159	215835
	(c) Cases disposed of within prescribed time Norms	13354	53598
	Cases pending	9945	10730
	(d) Number of cases disposed of by Lok Adalath method	--	--
II	Detailed break up of cases pending (give number of cases)	State Commission	District Commissions
	(a) Over 3 months upto 1 year	2332	3321
	(b) Over 1 year upto 2 years	1864	3316
	(c) Over 2 years upto 5 years	4006	2418
	(d) Over 5 years	1233	140
III	Cases disposed off within time norms (give number)	State Commission	District Commissions
	(a) Cases received after 15 <sup>th</sup> March 2003	52634	155489
	(b) Cases disposed off within time norms out of (a) above (Number & %)	12104 (22.99%)	42748 (27.49%)
3.	Implementation of Confonet Project	State Commission	District Commissions (Numbers)
I	Computer Hardware / Software has		
	(a) been received	10	93
	(b) been installed	10	93
	(c) been functional	10	93

II	Activities being done through Computers	State Commission	District Commissions	
	(a) Is Case Monitoring System installed & operational	Yes	Yes	
	(b) Has the live case data been entered	Yes	Yes	
	(c) Whether Cause list and judgment being posted on the website	Yes	Yes	
4.	Training	To be trained in the year as per training plan	Trained so far	During the quarter
(a)	Training of Members / President in Indian Institute of Public Administration	91	43	21 (Virtual)
(b)	Training of State /District level Officers in BIS Training Institute	--	--	--
	Training under Confonet			
(c)	(a) President and Members	--	--	--
	(b) Other Staff	--	--	--
(d)	Any other Training	--	--	--

**(RAJU.N.)**

Registrar-cum-Administrative Officer,  
Karnataka State Consumer Disputes  
Redressal Commission, Basava Bhavan,  
Bengaluru.

Date: 10.01.2022

# PROFORMA

01. Information regarding infrastructure of the State Commission as on 31.12.2021.

Telephone	Building	Staff Car	Fax	Computer	Photostat	Networking
Yes	*Yes	Yes	Yes	Yes	Yes	Yes

\* Rented

02. Information regarding Number / Functional / Non-functional of District Commissions

No. of Districts	No. of District Commissions	No. of Additional District Commissions	Functional	Non-functional	Remarks, if any (name of non functional Dist. Commissions)
31	33	04	33	--	Bangalore Rural Dist. Consumer Commission merged with Bangalore Urban 1 <sup>st</sup> Addl. Dist. Com. and District Commission at newly created District at "Vijayanagar" is yet to be established.

03 Information regarding Vacancy position in the State Commission and District Commissions .Please put the No. of vacancy, if any.

State Commission		District Commission		Remarks (mention the names of Districts)
President	Members	President	Members	
--	--	*25	*35	<p><b><u>Presidents:</u></b>                      (1) Bengaluru Urban 2<sup>nd</sup> Addl. (2) Bengaluru Urban 3<sup>rd</sup> Addl. (3) Bengaluru Urban 4<sup>th</sup> Addl. (4) Shivamogga (5) Chitradurga (6) Mandya (7) Belagavi (8) Dakshina Kannada (9) Dharwad (10) Kalburgi (11) Hassan (12) Kolar (13) Ballari (14) Bidar (15) Chikkamagaluru (16) Chamarajanagar (17) Kodagu (18) Raichur (19) Haveri (20) Gadag (21) Bagalkot (22) Udupi (23) Yadgir (24) Koppal &amp; (25) Tumakuru</p> <p><b><u>Members:</u></b>                      (1) Bengaluru Urban (2) Bengaluru Urban 2<sup>nd</sup> Addl (3) Bengaluru Urban 3<sup>rd</sup> Addl. (4) Bengaluru Urban 4<sup>th</sup> Addl. (5) Ballari (6) Bidar (7) Vijayapura (8) Chikkamagaluru (9) Mysuru (10) Kalaburgi (11) Kolar (12) Shivamogga (13) Haveri (14) Chamarajanagar (15) Davangere (16) Koppal (17) Gadag &amp; (18) Yadgir.</p>

			<p><b>Woman Members:</b>                  (1) Bengaluru Urban 2<sup>nd</sup> Addl (2) Bengaluru Urban 3<sup>rd</sup> Addl (3) Bengaluru Urban 4<sup>th</sup> Addl (4) Belagavi (5) Chikkamagaluru (6) Dakshina Kannada (7) Hassan (8) Kolar (9) Mandya (10) Haveri (11) Chamarajanagar (12) Davangere (13) Koppal (14) Gadag (15) Bagalkote (16) Udupi &amp; (17) Yadgir</p> <p>The Government has already notified to fill-up the 22 post of Presidents, 17 post of Members &amp; 17 post of Woman Members and conducted the objective type test and interview for the eligible candidates. Government will take necessary action for issue of appointment orders to the selected candidates as referred by the Selection Committee by following the sub Rules (11), (12) &amp; (13) of C.P. (Appointment &amp; others) Rules, 2020. The services of present Presidents &amp; Members have been placed on incharge u/s. 32 of C.P. Act, 2019 and under rule 6 of C.P. (Salary &amp; others) Rules, 2020. For filling-up of remaining vacant posts, proposal will be sent to Government once the above appointment process is completed.</p>
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04. No. of cases filed / disposed of / pending since inception (as on 31.12.2021)

Agency (1)	No. of cases filed since inception (2)	No. of cases disposed of since inception			Total disposal as on (3+5+5) (6)	Total No. of pending cases (Col. 2-6)
		Within 90 days (3)	90 - 150 days (4)	More than 150 days (5)		
State C Commission A	8143	1415	281	4280	5976	<b>2167</b>
	56961	11939	4622	32622	49183	<b>7778</b>
District Commissions	226565	53598	41659	120578	215835	<b>10730</b>

05. Category-wise break-up of cases (as on **31.12.2021**)

(i) STATE COMMISSION

Sl. No.	Category	Total No. of cases filed since inception		Total No. of cases disposed of since inception		Total No. of cases pending	
		Appeal	Complaints	Appeal	Complaints	Appeal	Complaints
01	Banking	2901	478	2397	355	504	123
02	Medical	896	375	792	177	104	198
03	Telephone	1445	0	1416	0	29	0
04	Insurance	23921	871	19315	655	4606	216
05	Housing	10294	3839	8196	2267	2098	1572
06	Electricity	1680	0	1559	0	121	0
07	Airlines	396	11	393	11	3	0
08	Railways	343	10	334	10	9	0
09	Others	15085	2559	14781	2501	304	58
	<b>TOTAL</b>	<b>56961</b>	<b>8143</b>	<b>49183</b>	<b>5976</b>	<b>7778</b>	<b>2167</b>

(ii) DISTRICT COMMISSIONS (consolidated)

Sl. No.	Category	Total No. of cases filed since inception	Total No. of cases disposed of since inception	Total No. of cases pending
01	Banking	28030	25686	2344
02	Medical	2897	2696	201
03	Telephone	5720	5681	39
04	Insurance	40461	37764	2697
05	Housing	22405	21197	1208
06	Electricity	6818	6526	292
07	Airlines	904	872	32
08	Railways	797	781	16
09	Others	118533	114632	3901
	<b>TOTAL</b>	<b>226565</b>	<b>215835</b>	<b>10730</b>

06. Age-wise pendency (as on **31.12.2021**)

State Commission / District Commission	Cases pending for more than 5 years	Cases pending for more than 3 years	Cases pending for more than 2 years
<u>State Commission</u>			
Appeals	2450	1655	1443
Complaints	451	362	421
District Commissions	140	552	1866

07. Monthly filing & disposal by the State Commission & District Commissions

(i) **STATE COMMISSION: 31.12.2021**

Months	Cases pending in the beginning of the month		Cases filed during the month		Cases disposed of within 90/150 days		Cases disposed of beyond 90/150 days		Cases pending at the end of the month	
	Appeal	Comp.	Appeal	Comp.	Appeal	Comp.	Appeal	Comp.	Appeal	Comp.
OCT. 2021	<b>7672</b>	<b>2208</b>	103	08	30	02	18	12	<b>7727</b>	<b>2202</b>
NOV. 2021	<b>7727</b>	<b>2202</b>	83	05	53	02	61	19	<b>7696</b>	<b>2186</b>
DEC. 2021	<b>7696</b>	<b>2186</b>	211	14	59	04	70	29	<b>7778</b>	<b>2167</b>

(ii) **DISTRICT COMMISSIONS (Consolidated): 31.12.2021**

Month	Cases pending in the beginning of the month	Cases filed during the month	Cases disposed of within 90/150 days	Cases disposed of beyond 90/150 days	Cases pending at the end of the month
OCT. 2021	<b>10891</b>	509	193	390	<b>10817</b>
NOV. 2021	<b>10817</b>	475	146	439	<b>10707</b>
DEC. 2021	<b>10707</b>	669	181	465	<b>10730</b>

08. No. of cases filed, disposed of & pending, year-wise

Years	STATE COMMISSION						DISTRICT COMMISSIONS		
	Total cases filed in the year		Total cases disposed of in the year		Total cases pending at the end of the year		Total cases filed in the year	Total cases disposed of in the year	Total cases pending at the end of the year
	A	C	A	C	A	C			
Upto 2001	8583	2262	6887	1624	1696	638	64477	57940	6537
2002	1014	232	1035	163	1675	707	5324	5366	6495
2003	1608	104	1181	187	2102	624	6327	6616	6206
2004	1902	71	2189	256	1815	439	6064	7278	4992
2005	2207	69	2430	393	1592	115	6634	8549	3077



Years	STATE COMMISSION						DISTRICT COMMISSIONS		
	Total cases filed in the year		Total cases disposed of in the year		Total cases pending at the end of the year		Total cases filed in the year	Total cases disposed of in the year	Total cases pending at the end of the year
	A	C	A	C	A	C			
2006	2842	609	3432	684	1002	40	8398	8535	2940
2007	2589	96	3192	102	399	34	9540	8096	4384
2008	3030	119	2934	132	495	21	10073	10189	4268
2009	4441	169	2905	73	2031	117	10041	9669	4640
2010	5262	307	4349	121	2944	303	11801	10744	5697
2011	4212	193	2796	152	4360	344	8272	9796	4173
2012	2291	155	2170	82	4481	417	7917	7344	4744
2013	1842	212	2898	110	3425	519	7703	6427	6020
2014	1736	351	1440	83	3721	787	11113	6167	10966
2015	1246	664	587	61	4380	1390	7848	6859	11955
2016	3363	315	1383	288	6360	1417	7819	9786	9988
2017	2709	661	1474	310	7595	1768	8059	9441	8606
2018	2133	641	1262	297	8466	2112	8910	8531	8985
<b>2019</b>	1749	619	2603	525	7612	2206	8848	8026	9807
<b>2020</b>	1067	191	926	134	<b>7753</b>	<b>2263</b>	5619	4493	<b>10933</b>
<b>2021</b>	1145	103	1120	199	<b>7778</b>	<b>2167</b>	5760	5963	<b>10730</b>

09. Information in respect of 'CONFONET Project'

Sl. No.	Information required	Reply	Remarks, if any		
(i)	Whether Computer and its peripheral have been supplied to the State Commission & District Commissions?	Yes	--		
(ii)	Whether 'Case Monitoring System' (CMS) software has been installed and is in working condition?	Yes	--		
(iii)	Whether State Commission & District Commissions have started feeding data in the CMS	Yes	--		
(iv)	Cause List is being uploaded on the website regularly	Yes	--		
(v)	Comments on the 'Computerization' of the State Commission and District Commissions	Yes	--		
(vi)	Overall Grading of 'Computerization of your Consumer Fora' under 'CONFONET Project'. (Please put √ mark in box).	Excellent <input type="checkbox"/>	Very Good <input type="checkbox"/>	Good <input checked="" type="checkbox"/>	Poor <input type="checkbox"/>

10. Name & Telephone / Fax No. / e-mail address of the person to be approached for any clarification / further information in this regard.

Sri. Raju.N.  
Registrar-cum-Administrative Officer  
Karnataka State Consumer Disputes Redressal Commission,  
High Grounds, Basava Bhavana,  
Bangalore – 560 001.  
Telephone : 080-22262865 / 22355065

Registrar-cum-Administrative Officer,  
Karnataka State Consumer Disputes  
Redressal Commission, Bangalore.

Date: 10/01/2022