

## MONTHLY REPORT OF CONSUMER PROTECTION MEASURES

Name of the State/UT: **Karnataka** for the month ending **31<sup>st</sup> August 2017**

Full Name & address of the Department: Karnataka State Consumer Disputes Redressal Commission,  
High Grounds, Basava Bhavana,  
Bangalore – 560 001.

### 1. Vacancies along with date from which vacancy arose.

		State Commission		District Fora	
		Sanctioned Strength	Vacancies	Sanctioned Strength	Vacancies
a)	President	01	--	31	5
b)	Members	02	--	62	*7 **10
c)	Reason for vacancies and action taken to fill-up the same (to be enclosed separately)	--		As per Annexure enclosed	

District Forum - President  
Bangalore Urban IV Additional, Dakshina Kannada, Dharwad, Kodagu & Kolar DCF.

District Forum - \*Lady Member:  
Bidar, Vijayapura, Chitradurga, Dharwad, Kalburgi, Shivamogga & Uttara Kannada DCF.

District Forum - \*\*Member:  
Bangalore Urban III Additional, Belagavi, Chitradurga, Dakshina Kannada, Dharwad, Hassan Uttara Kannada Kolar, Bagalkot & Tumkur DCF.

### II. Progress of Disposal of cases

a	a) Total Cases filed since inception:	State Commission		District Fora	
		<b>56337</b>		<b>194607</b>	
b	i) Cases Disposed of (No. & %)	Number	%	Number	%
		<b>47414</b>	<b>84.16</b>	<b>185604</b>	<b>95.37</b>
b	ii) Cases Disposed off within prescribed time norms (No.& %)	Number	%	Number	%
		<b>12273</b>	<b>25.88</b>	<b>49253</b>	<b>26.53</b>
	iii) No. of cases disposed off by Lok Adalat method	--		--	
c	Cases Pending	<b>8923</b>		<b>9003</b>	

III. Progress of Confonet Project

	Computer Hardware/ Software has:	State Commission	District Fora (names)
	a) been received:	Yes	Yes
	b) been installed	Yes	Yes
	c) become functional	Yes	Yes
ii	Activities being done through computers	<u>State Commission</u>	<u>District Fora</u>
	a) Is case monitoring system installed & operational?	"No - But all the activities of the State Commission are being done through local software since from 01.01.2003 and not under the Confonet Project.	Yes
	b) Has the Live Cases Data been entered?	Yes	Yes
	c) Whether Cause list & Judgments are being posted on the website?	Yes	Yes

(From 01.01.2003 functions of the State Commission were fully computerized and cause list are available at website <http://kscdrc.kar.nic.in>)

IV. One Time- Grant / Integrated Project on Consumer Protection (Rs.in lakhs)

	During 1995-99	During 2002-03	During 2004-05	During 2006-07	During 2007-08	During 2010-11
a) amount received:	121.00	129.00	--	--	701.72	112.26
b) amount utilized (whether UC sent)	250.00 (Yes)		--	--	700.24	103.91

Registrar-cum-Administrative Officer,  
Karnataka State Consumer Disputes  
Redressal Commission, Bangalore

Date: 14/09/2017

## **ANNEXURE**

### **Reason for vacancies and action taken to fill-up the same President / Member: : STATE COMMISSION**

<b>Sl. No.</b>	<b>State Commission</b>	<b>Reason for vacant</b>	<b>Action taken to fill the Vacancy</b>
-	-	-	-

### **President / Member: : DISTRICT FORUMS:**

#### **President – DISTRICT FORUMS:**

<b>Sl. No.</b>	<b>State Commission</b>	<b>Reason for vacant</b>	<b>Action taken to fill the Vacancy</b>
1.	Bangalore Urban 4th Additional DCF, President	Tenure Completed	*Selection is under process
2.	Kolar, DCF, President	Tenure Completed	-do-
3.	Dakshina Kannada, DCF, President	Tenure Completed	-do-
4.	Dharwad, DCF, President	Tenure Completed	-do-
5.	Kodagu, DCF, President	Tenure Completed	-do-

\* Further appointment process is pending in view (Sl.No 1 to 4) of the directions issued from the Hon'ble High Court of Karnataka in WP 5734/2017 that Appointment Order shall not be issued to any of the selected candidates until further orders.

#### **MEMBERS – DISTRICT FORUMS:**

<b>Sl. No.</b>	<b>Name of the Districts Forums</b>	<b>Reason for vacant</b>	<b>Action taken to fill the vacancy</b>
1.	Bangalore Urban III Addl. DCF, Member	Tenure Completed	Selection is under process
2.	Belgaum DCF, Member	Tenure Completed	-do-
3.	Chitradurga DCF, Member	Tenure Completed	-do-

<b>Sl. No.</b>	<b>Name of the Districts Forums</b>	<b>Reason for vacant</b>	<b>Action taken to fill the vacancy</b>
4.	Chitradurga DCF, Lady Member	Tenure Completed	-do-
5.	Dharwad DCF, Member	Resigned	-do-
6.	Dharwad DCF, Lady Member	Tenure Completed	-do-
7.	Hassan DCF, Member	Tenure Completed	-do-
8.	Uttara Kannada DCF, Member	Tenure Completed	-do-
9.	Uttara Kannada DCF, Lady Member	Tenure Completed	-do-
10.	Kalburgi DCF, Lady Member	Tenure Completed	-do-
11.	Dakashina Kannada, DCF, Member	Resignation	-do-
12.	Bidar DCF, Lady Member	Resignation	-do-
13.	Vijapur DCF, Lady Member	Tenure Completed	-do-
14.	Bagalkot DCF, Member	Resignation	-do-
15.	Shimoga DCF, Lady Member	Tenure Completed	-do-
16.	Tumkur DCF, Member	Resignation	Necessary action will be taken to fill the vacancy once the appointment process is completed for the above 14 posts which is under progress.
17.	Kolar DCF, Member	Tenure Completed	

Registrar-cum-Administrative Officer,  
Karnataka State Consumer Disputes  
Redressal Commission, Bangalore.

**DISPOSAL OF CASES BEFORE THE STATE COMMISSION & DISTRICT FORUMS AS ON 30/09/2017 (IN FAVOUR OF CONSUMERS, AGAINST CONSUMERS & DISPOSAL ON TECHNICAL GROUNDS)**

Sl. No.	District Forum	DISPOSAL OF CASES											
		Consumer Favour			Against Consumer			On Technical Grounds			TOTAL		
		Upto previous month	During current month	Total at the end of the month	Upto previous month	During current month	Total at the end of the month	Upto previous month	During current month	Total at the end of the month	Upto previous month	During current month	Total at the end of the month
	<b>State Commission</b>												
a)	Complaints	2096	38	2134	1136	1	1137	1517	4	1521	4749	43	4792
b)	Appeals	23606	39	23645	7225	2	7227	11834	31	11865	42665	72	42737
	<b>Total</b>	<b>25702</b>	<b>77</b>	<b>25779</b>	<b>8361</b>	<b>3</b>	<b>8364</b>	<b>13351</b>	<b>35</b>	<b>13386</b>	<b>47414</b>	<b>115</b>	<b>47529</b>
	<b>District Forums</b>												
01	Bangalore (U)	15270	121	15391	7502	4	7506	4758	2	4760	27530	127	27657
02	Bangalore (R)	257	2	259	236	3	239	202	0	202	695	5	700
03	B'lore (U) I Adl.	4503	11	4514	2647	8	2655	3365	11	3376	10515	30	10545
04	B'lore (U) II Adl	4803	29	4832	2334	4	2338	3271	2	3273	10408	35	10443
05	B'lore (U) III Adl	4013	24	4037	1390	9	1399	1485	3	1488	6888	36	6924
06	B'lore (U) IV Adl	3092	3	3095	1520	27	1547	1663	72	1735	6275	102	6377
07	Bellary	2373	18	2391	1030	7	1037	815	0	815	4218	25	4243
08	Belgaum	8462	18	8480	2953	18	2971	770	9	779	12185	45	12230
09	Bidar	1604	1	1605	1153	2	1155	96	1	97	2853	4	2857
10	Vijayapura	1779	11	1790	1287	1	1288	405	7	412	3471	19	3490
11	Chickmagalur	3246	1	3247	1123	2	1125	654	0	654	5023	3	5026
12	Chitradurga	1829	6	1835	1066	1	1067	797	1	798	3692	8	3700
13	D.Kannada	7869	31	7900	4084	20	4104	203	0	203	12156	51	12207
14	Dharwad	5747	7	5754	2596	3	2599	1639	0	1639	9982	10	9992
15	Kalburgi	1806	6	1812	1279	0	1279	733	3	736	3818	9	3827
16	Hassan	3024	28	3052	1479	4	1483	846	1	847	5349	33	5382
17	Kolar	1580	6	1586	781	1	782	858	3	861	3219	10	3229
18	Kodagu	2115	0	2115	1464	0	1464	148	0	148	3727	0	3727
19	Mandya	2751	15	2766	830	1	831	871	6	877	4452	22	4474
20	Mysore	7805	169	7974	3600	5	3605	1091	4	1095	12496	178	12674
21	Raichur	1225	5	1230	1038	3	1041	284	0	284	2547	8	2555
22	Shimoga	3630	2	3632	2117	0	2117	271	0	271	6018	2	6020
23	Tumkur	2276	6	2282	1065	2	1067	1408	4	1412	4749	12	4761
24	Karwar (U.K.)	2226	3	2229	381	2	383	1064	10	1074	3671	15	3686
25	Udupi	1203	8	1211	231	1	232	344	1	345	1778	10	1788
26	Davangere	1224	2	1226	714	0	714	414	1	415	2352	3	2355
27	Haveri	3793	1	3794	1477	4	1481	570	0	570	5840	5	5845
28	Chamarajnaragar	2484	5	2489	860	3	863	288	1	289	3632	9	3641
29	Gadag	2067	3	2070	783	0	783	207	2	209	3057	5	3062
30	Koppal	470	5	475	365	0	365	174	0	174	1009	5	1014
31	Bagalkote	1337	6	1343	509	1	510	105	1	106	1951	8	1959
32	Yadgiri	25	0	25	19	0	19	4	0	4	48	0	48
	<b>TOTAL</b>	<b>105888</b>	<b>553</b>	<b>106441</b>	<b>49913</b>	<b>136</b>	<b>50049</b>	<b>29803</b>	<b>145</b>	<b>29948</b>	<b>185604</b>	<b>834</b>	<b>186438</b>

30/09/2017

Sl. No.	District Forum	ORIGINAL PETITIONS DISPOSED								
		Within 90 days			90 days to 150 days			Above 150 days		
		Upto previous month	During current month	Total at the end of the month	Upto previous month	During current month	Total at the end of the month	Upto previous month	During current month	Total at the end of the month
	<b>State Commission</b>									
a)	Complaints	1320	0	1320	233	0	233	3196	43	3239
b)	Appeals	10953	0	10953	4320	3	4323	27392	69	27461
	<b>Total</b>	<b>12273</b>	<b>0</b>	<b>12273</b>	<b>4553</b>	<b>3</b>	<b>4556</b>	<b>30588</b>	<b>112</b>	<b>30700</b>
01	Bangalore (U)	4259	2	4261	2514	70	2584	20757	55	20812
02	Bangalore (R)	168	2	170	92	0	92	435	3	438
03	B'lore (U) I Adl.	2782	3	2785	1662	4	1666	6071	23	6094
04	B'lore (U) II Adl	1452	4	1456	1032	0	1032	7924	31	7955
05	B'lore(U) III Adl	2835	8	2843	1655	1	1656	2398	27	2425
06	B'lore(U) IV Adl	2367	16	2383	1397	46	1443	2511	40	2551
07	Bellary	1265	8	1273	903	17	920	2050	0	2050
08	Belgaum	4966	8	4974	2123	2	2125	5096	35	5131
09	Bidar	479	0	479	572	0	572	1802	4	1806
10	Vijayapura	724	7	731	840	0	840	1907	12	1919
11	Chickmagalur	887	0	887	2707	0	2707	1429	3	1432
12	Chitradurga	1551	0	1551	994	0	994	1147	8	1155
13	D.Kannada	2471	1	2472	2664	4	2668	7021	46	7067
14	Dharwad	3995	4	3999	2299	1	2300	3688	5	3693
15	Kalburgi	649	1	650	718	0	718	2451	8	2459
16	Hassan	1374	3	1377	990	0	990	2985	30	3015
17	Kolar	632	2	634	575	0	575	2012	8	2020
18	Kodagu	1311	0	1311	679	0	679	1737	0	1737
19	Mandya	1237	1	1238	925	0	925	2290	21	2311
20	Mysore	4053	3	4056	2118	1	2119	6325	174	6499
21	Raichur	688	1	689	718	1	719	1141	6	1147
22	Shimoga	1226	1	1227	1091	0	1091	3701	1	3702
23	Tumkur	1396	4	1400	1185	1	1186	2168	7	2175
24	Karwar (U.K.)	1012	3	1015	925	7	932	1734	5	1739
25	Udupi	613	3	616	350	1	351	815	6	821
26	Davangere	970	0	970	603	2	605	779	1	780
27	Haveri	828	2	830	2266	1	2267	2746	2	2748
28	Chamarajnagar	182	1	183	1103	1	1104	2347	7	2354
29	Gadag	1840	1	1841	699	0	699	518	4	522
30	Koppal	245	1	246	344	0	344	420	4	424
31	Bagalkot	791	1	792	496	0	496	664	7	671
32	Yadgiri	5	0	5	3	0	3	40	0	40
	<b>TOTAL</b>	<b>49253</b>	<b>91</b>	<b>49344</b>	<b>37242</b>	<b>160</b>	<b>37402</b>	<b>99109</b>	<b>583</b>	<b>99692</b>

SC cc <90-150days 0 1553 **Total Disposed : 186438**  
SC app <90-150days 3 15276  
**Total 16829**  
DF <90-150days 251 86746

**PROFORMA-V WORK SHEET**  
**PENDENCY OF COMPLAINTS - UPTO 30/09/2017**

Sl. No.	District Forum	Less than 6 months old	6 months to 1 year	2 years old	3 years old	5 years old	7 years old	10 years old	more than 10 years	Total
	<b>State Commission</b>									
a)	Complaints	1225	163	132	117	6	5	-	-	1,648
b)	Appeals	4340	1144	1003	758	158	6	-	-	7,409
	<b>Total</b>	<b>5565</b>	<b>1307</b>	<b>1135</b>	<b>875</b>	<b>164</b>	<b>11</b>	-	-	<b>9057</b>
01	Bangalore Urban	550	82	69	64	111	16	-	-	892
02	Bangalore Rural	6	15	16	3	-	-	-	-	40
03	Bangalore Urban I Addl.	427	158	198	71	-	-	-	-	854
04	Bangalore Urban II Addl.	362	45	69	150	165	42	-	-	833
05	Bangalore Urban III Addl.	408	202	158	64	-	-	-	-	832
06	Bangalore Urban IV Addl.	175	33	225	201	185	-	-	-	819
07	Bellary	71	2	-	-	-	-	-	-	73
08	Belgaum	279	102	124	93	1	-	-	-	599
09	Bidar	39	52	31	5	1	-	-	-	128
10	Vijayapura	78	56	80	15	12	-	-	-	241
11	Chickmagalur	46	23	15	5	-	-	-	-	89
12	Chitradurga	84	3	3	1	-	-	-	-	91
13	D.Kannada	131	119	130	41	21	-	-	-	442
14	Dharwad	113	18	2	2	-	-	-	-	135
15	Kalburgi	71	50	-	1	-	-	-	-	122
16	Hassan	69	49	47	11	-	-	-	-	176
17	Kolar	25	26	1	-	-	-	-	-	52
18	Kodagu	23	16	5	4	-	-	-	-	48
19	Mandya	87	59	86	15	3	-	-	-	250
20	Mysore	165	137	555	36	-	-	-	-	893
21	Raichur	39	12	12	-	-	-	-	-	63
22	Shimoga	93	17	28	16	28	1	-	-	183
23	Tumkur	38	29	1	-	-	-	-	-	68
24	Karwar (U.Kan.)	45	29	16	6	-	-	-	-	96
25	Udupi	54	31	11	3	8	2	-	-	109
26	Davangere	86	46	1	1	-	-	-	-	134
27	Haveri	34	1	1	-	-	-	-	-	36
28	Chamarajnagar	64	32	2	-	-	-	-	-	98
29	Gadag	66	8	16	4	-	-	-	-	94
30	Koppal	40	10	-	4	-	-	-	-	54
31	Bagalkote	61	43	72	4	4	-	-	-	184
32	Yadgiri	13	2	2	-	-	-	-	-	17
	<b>TOTAL</b>	<b>3,842</b>	<b>1,507</b>	<b>1,976</b>	<b>820</b>	<b>539</b>	<b>61</b>	-	-	<b>8,745</b>

**FILING AS ON 30/09/2017**

Sl. No.	District Forum	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	Total
	<b>State Commission</b>																														
a)	Complaints	9	133	230	337	249	119	134	141	148	150	210	202	200	232	104	71	69	609	96	119	169	307	193	155	212	351	664	315	512	<b>6440</b>
b)	Appeals	0	68	165	421	723	766	504	823	1027	1058	1008	1142	878	1014	1608	1902	2207	2842	2589	3030	4441	5262	4212	2291	1842	1736	1246	3363	1978	<b>50146</b>
	<b>Total</b>	<b>9</b>	<b>201</b>	<b>395</b>	<b>758</b>	<b>972</b>	<b>885</b>	<b>638</b>	<b>964</b>	<b>1175</b>	<b>1208</b>	<b>1218</b>	<b>1344</b>	<b>1078</b>	<b>1246</b>	<b>1712</b>	<b>1973</b>	<b>2276</b>	<b>3451</b>	<b>2685</b>	<b>3149</b>	<b>4610</b>	<b>5569</b>	<b>4405</b>	<b>2446</b>	<b>2054</b>	<b>2087</b>	<b>1910</b>	<b>3678</b>	<b>2490</b>	<b>56586</b>
01	Bangalore Urban	299	1572	3225	3213	1956	1620	308	110	1884	1747	816	914	464	899	416	567	524	1150	852	755	802	613	556	592	640	470	384	405	796	<b>28549</b>
02	Bangalore Rural	0	0	0	48	77	67	42	43	55	25	12	10	12	19	23	10	19	10	14	12	19	33	23	16	35	28	31	39	18	<b>740</b>
03	B'lore(U) I Addl.	0	0	0	0	1224	594	1292	154	0	2	362	323	76	494	80	97	216	357	463	538	572	734	458	510	722	497	560	472	602	<b>11399</b>
04	B'lore(U) II Addl.	0	0	11	55	109	299	53	2138	223	312	422	308	866	680	33	69	271	584	241	444	586	610	507	513	542	386	344	269	401	<b>11276</b>
05	B'lore (U) III Addl.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	660	466	543	660	508	527	552	547	441	496	482	436	447	422	569	<b>7756</b>
06	B'lore(U) IV Addl.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	630	463	381	729	555	607	601	546	428	468	516	448	369	169	286	<b>7196</b>
07	Bellary	0	17	70	130	96	151	91	81	76	112	243	95	83	112	147	113	107	123	212	189	169	213	174	178	371	217	315	269	162	<b>4316</b>
08	Belgaum	8	180	287	270	459	461	257	282	352	453	434	363	331	302	249	239	307	279	362	592	880	795	760	707	865	836	632	504	383	<b>12829</b>
09	Bidar	0	0	0	128	120	91	152	65	53	80	76	52	71	68	150	182	152	130	189	214	210	113	93	120	88	105	95	125	63	<b>2985</b>
10	Vijayapura	0	0	2	163	189	164	132	151	182	202	198	236	137	102	72	77	98	116	129	169	165	157	153	160	113	138	100	102	124	<b>3731</b>
11	Chickmagalur	0	28	53	113	157	187	248	96	93	105	128	182	140	132	130	104	149	146	172	270	475	897	327	166	118	152	155	120	72	<b>5115</b>
12	Chitradurga	0	7	29	231	279	310	145	100	100	101	199	163	151	164	190	156	158	93	139	83	116	165	114	95	83	99	104	125	92	<b>3791</b>
13	D.Kannada	0	0	78	182	999	894	420	410	331	421	355	437	492	556	1040	841	548	508	333	345	310	340	438	393	352	508	435	408	275	<b>12649</b>
14	Dharwad	0	0	5	348	495	463	299	321	326	359	276	324	325	278	357	218	244	444	1048	927	452	319	481	427	326	313	334	254	164	<b>10127</b>
15	Kalburgi	1	113	203	173	175	182	117	79	84	84	81	100	115	106	128	93	108	196	181	243	186	224	197	149	153	144	132	118	84	<b>3949</b>
16	Hassan	0	0	87	161	143	232	106	92	58	88	96	95	159	200	390	149	598	207	377	237	268	270	151	174	136	102	350	455	177	<b>5558</b>
17	Kolar	0	0	0	134	226	221	159	102	49	73	69	87	98	65	87	98	74	89	341	130	219	237	232	123	71	65	60	108	64	<b>3281</b>
18	Kodagu	0	19	53	87	121	117	163	537	331	192	131	118	166	134	117	109	140	81	98	107	91	118	202	108	97	109	105	79	45	<b>3775</b>
19	Mandya	0	0	1	215	142	104	96	68	78	68	64	174	88	119	67	82	152	169	183	140	161	171	212	222	216	427	877	304	124	<b>4724</b>
20	Mysore	25	284	448	364	394	329	256	273	145	173	222	247	249	288	313	289	403	349	358	432	490	1070	610	586	507	1706	834	1629	294	<b>13567</b>
21	Raichur	0	0	0	155	161	137	121	57	136	91	90	109	81	72	73	49	127	159	100	75	98	113	91	103	82	103	101	76	58	<b>2618</b>
22	Shimoga	0	0	0	172	254	204	123	127	131	132	95	169	560	152	132	136	181	192	164	185	191	174	333	578	287	782	270	349	130	<b>6203</b>
23	Tumkur	0	0	0	253	442	390	364	228	159	83	156	101	87	76	130	104	104	194	285	183	134	194	167	217	188	187	158	156	89	<b>4829</b>
24	Karwar (U.Kan.)	0	0	0	108	193	165	102	119	70	142	80	111	73	184	295	226	117	156	277	193	124	141	118	164	170	206	93	73	82	<b>3782</b>
25	Udupi	0	0	0	0	0	0	0	0	0	0	0	2	7	12	182	386	163	138	124	158	158	87	99	45	63	73	52	59	89	<b>1897</b>
26	Davangere	0	0	0	0	0	0	0	0	0	0	0	1	0	22	121	186	171	376	195	185	142	141	171	138	108	198	119	47	168	<b>2489</b>
27	Haveri	0	0	0	0	0	0	0	0	0	0	2	4	10	7	50	88	144	150	928	915	988	1933	374	58	42	37	42	63	46	<b>5881</b>
28	Chamarajnagar	0	0	0	0	0	0	0	0	0	0	0	0	0	51	13	327	159	110	73	60	59	215	84	100	50	2038	96	223	81	<b>3739</b>
29	Gadag	0	0	0	0	0	0	0	0	0	0	4	2	5	6	41	80	181	296	399	831	511	330	94	74	75	40	41	66	80	<b>3156</b>
30	Koppal	0	0	0	0	0	0	0	0	0	0	0	0	8	7	16	29	39	58	68	92	108	87	64	106	82	79	62	83	80	<b>1068</b>
31	Bagalkote	0	0	0	0	0	5	0	1	0	1	7	13	20	17	21	21	57	148	173	235	204	212	120	128	107	172	144	236	101	<b>2143</b>
32	Yadgiri																								3	16	12	13	6	15	<b>65</b>
	<b>TOTAL</b>	<b>333</b>	<b>2220</b>	<b>4552</b>	<b>6703</b>	<b>8411</b>	<b>7387</b>	<b>5046</b>	<b>5634</b>	<b>4916</b>	<b>5046</b>	<b>4618</b>	<b>4740</b>	<b>4874</b>	<b>5324</b>	<b>6353</b>	<b>6054</b>	<b>6635</b>	<b>8397</b>	<b>9541</b>	<b>10073</b>	<b>10041</b>	<b>11799</b>	<b>8272</b>	<b>7917</b>	<b>7703</b>	<b>11113</b>	<b>7854</b>	<b>7813</b>	<b>5814</b>	<b>195183</b>



**DISPOSAL AS ON 30/09/2017**

Sl. No.	District Forum	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	Total	
	<b>State Commission</b>																															
a)	Complaints	9	133	230	337	249	119	134	141	148	150	210	202	200	232	104	71	69	609	96	119	159	267	128	91	113	123	330	13	6	<b>4792</b>	
b)	Appeals	0	68	165	421	723	766	504	823	1027	1058	1008	1142	878	1014	1608	1902	2207	2842	2589	3030	4440	5259	3959	1827	1289	777	551	824	36	<b>42737</b>	
	<b>Total</b>	<b>9</b>	<b>201</b>	<b>395</b>	<b>758</b>	<b>972</b>	<b>885</b>	<b>638</b>	<b>964</b>	<b>1175</b>	<b>1208</b>	<b>1218</b>	<b>1344</b>	<b>1078</b>	<b>1246</b>	<b>1712</b>	<b>1973</b>	<b>2276</b>	<b>3451</b>	<b>2685</b>	<b>3149</b>	<b>4599</b>	<b>5526</b>	<b>4087</b>	<b>1918</b>	<b>1402</b>	<b>900</b>	<b>881</b>	<b>837</b>	<b>42</b>	<b>47529</b>	
01	Bangalore Urban	299	1572	3225	3213	1956	1620	308	110	1884	1747	816	914	464	899	416	567	524	1150	852	755	788	604	523	573	582	406	315	344	231	<b>27657</b>	
02	Bangalore Rural	0	0	0	48	77	67	42	43	55	25	12	10	12	19	23	10	19	10	14	12	19	33	23	16	35	28	24	18	6	<b>700</b>	
03	B'lore(U) I Addl.	0	0	0	0	1224	594	1292	154	0	2	362	323	76	494	80	97	216	357	463	538	572	734	458	510	721	495	459	225	99	<b>10545</b>	
04	B'lore(U) II Addl.	0	0	11	55	109	299	53	2138	223	312	422	308	866	680	33	69	271	584	241	444	586	602	504	481	377	345	235	137	58	<b>10443</b>	
05	B'lore (U) III Addl.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	660	466	543	660	508	527	552	547	441	496	481	429	377	182	55	<b>6924</b>	
06	B'lore(U) IV Addl.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	630	463	381	729	555	607	601	546	427	459	421	259	135	44	120	<b>6377</b>	
07	Bellary	0	17	70	130	96	151	91	81	76	112	243	95	83	112	147	113	107	123	212	189	169	213	174	178	371	217	315	269	89	<b>4243</b>	
08	Belgaum	8	180	287	270	459	461	257	282	352	453	434	363	331	302	249	239	307	279	362	592	880	795	760	707	864	789	597	308	63	<b>12230</b>	
09	Bidar	0	0	0	128	120	91	152	65	53	80	76	52	71	68	150	182	152	130	189	214	210	113	93	120	88	104	82	65	9	<b>2857</b>	
10	Vijayapura	0	0	2	163	189	164	132	151	182	202	198	236	137	102	72	77	98	116	129	169	165	157	153	159	107	133	64	23	10	<b>3490</b>	
11	Chickmagalur	0	28	53	113	157	187	248	96	93	105	128	182	140	132	130	104	149	146	172	270	475	897	327	166	118	147	151	99	13	<b>5026</b>	
12	Chitradurga	0	7	29	231	279	310	145	100	100	101	199	163	151	164	190	156	158	93	139	83	116	165	114	95	83	99	101	101	28	<b>3700</b>	
13	D.Kannada	0	0	78	182	999	894	420	410	331	421	355	437	492	556	1040	841	548	508	333	345	310	340	438	389	349	490	375	272	54	<b>12207</b>	
14	Dharwad	0	0	5	348	495	463	299	321	326	359	276	324	325	278	357	218	244	444	1048	927	452	319	481	427	326	311	334	233	52	<b>9992</b>	
15	Kalburgi	1	113	203	173	175	182	117	79	84	84	81	100	115	106	128	93	108	196	181	243	186	224	197	149	152	144	128	68	17	<b>3827</b>	
16	Hassan	0	0	87	161	143	232	106	92	58	88	96	95	159	200	390	149	598	207	377	237	268	270	151	174	136	101	336	371	100	<b>5382</b>	
17	Kolar	0	0	0	134	226	221	159	102	49	73	69	87	98	65	87	98	74	89	341	130	219	237	232	123	71	65	59	97	24	<b>3229</b>	
18	Kodagu	0	19	53	87	121	117	163	537	331	192	131	118	166	134	117	109	140	81	98	107	91	118	202	108	97	109	100	69	12	<b>3727</b>	
19	Mandya	0	0	1	215	142	104	96	68	78	68	64	174	88	119	67	82	152	169	183	140	161	171	211	222	215	419	855	204	6	<b>4474</b>	
20	Mysore	25	284	448	364	394	329	256	273	145	173	222	247	249	288	313	289	403	349	358	432	490	1070	610	586	505	1691	811	1007	63	<b>12674</b>	
21	Raichur	0	0	0	155	161	137	121	57	136	91	90	109	81	72	73	49	127	159	100	75	98	113	91	103	82	103	91	63	18	<b>2555</b>	
22	Shimoga	0	0	0	172	254	204	123	127	131	132	95	169	560	152	132	136	181	192	164	185	191	174	332	578	265	764	262	318	27	<b>6020</b>	
23	Tumkur	0	0	0	253	442	390	364	228	159	83	156	101	87	76	130	104	104	194	285	183	134	194	167	217	188	187	158	148	29	<b>4761</b>	
24	Karwar (UK)	0	0	0	108	193	165	102	119	70	142	80	111	73	184	295	226	117	156	277	193	124	141	118	164	170	203	84	45	26	<b>3686</b>	
25	Udupi	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7	12	182	386	163	138	124	158	158	87	97	44	56	70	48	38	<b>1788</b>
26	Davangere	0	0	0	0	0	0	0	0	0	0	0	1	0	22	121	186	171	376	195	185	142	141	171	138	108	197	118	47	36	<b>2355</b>	
27	Haveri	0	0	0	0	0	0	0	0	0	0	2	4	10	7	50	88	144	150	928	915	988	1933	374	58	42	37	42	62	11	<b>5845</b>	
28	Chamarajnagar	0	0	0	0	0	0	0	0	0	0	0	0	0	0	51	13	327	159	110	73	60	59	215	84	100	50	2038	96	202	4	<b>3641</b>
29	Gadag	0	0	0	0	0	0	0	0	0	0	4	2	5	6	41	80	181	296	399	831	511	330	94	74	75	40	37	46	10	<b>3062</b>	
30	Koppal	0	0	0	0	0	0	0	0	0	0	0	0	8	7	16	29	39	58	68	92	108	87	64	106	82	77	60	79	34	<b>1014</b>	
31	Bagalkote	0	0	0	0	0	5	0	1	0	1	7	13	20	17	21	21	57	148	173	235	204	212	120	128	103	172	136	139	26	<b>1959</b>	
32	Yadgiri																															<b>48</b>
	<b>TOTAL</b>	<b>333</b>	<b>2220</b>	<b>4552</b>	<b>6703</b>	<b>8411</b>	<b>7387</b>	<b>5046</b>	<b>5634</b>	<b>4916</b>	<b>5046</b>	<b>4618</b>	<b>4740</b>	<b>4874</b>	<b>5324</b>	<b>6353</b>	<b>6054</b>	<b>6635</b>	<b>8397</b>	<b>9541</b>	<b>10073</b>	<b>10027</b>	<b>11782</b>	<b>8231</b>	<b>7851</b>	<b>7336</b>	<b>10681</b>	<b>6998</b>	<b>5326</b>	<b>1349</b>	<b>186438</b>	

**PENDING AS ON 30/09/2017**

Sl. No.	District Forum	1989	1990	1991	1992	1993	1994	1995	2009	2010	2011	2012	2013	2014	2015	2016	2017	Total
	<b>State Commission</b>																	
a)	Complaints	-	-	-	-	-	-	-	10	40	65	64	99	228	334	302	506	<b>1,648</b>
b)	Appeals	-	-	-	-	-	-	-	1	3	253	464	553	959	695	2,539	1,942	<b>7,409</b>
	<b>Total</b>	-	-	-	-	-	-	-	<b>11</b>	<b>43</b>	<b>318</b>	<b>528</b>	<b>652</b>	<b>1,187</b>	<b>1,029</b>	<b>2,841</b>	<b>2,448</b>	<b>9,057</b>
01	Bangalore Urban	-	-	-	-	-	-	-	14	9	33	19	58	64	69	61	565	<b>892</b>
02	Bangalore Rural	-	-	-	-	-	-	-	-	-	-	-	-	-	7	21	12	<b>40</b>
03	B'lore(U) I Addl.	-	-	-	-	-	-	-	-	-	-	-	1	2	101	247	503	<b>854</b>
04	B'lore(U) II Addl.	-	-	-	-	-	-	-	-	8	3	32	165	41	109	132	343	<b>833</b>
05	B'lore (U) III Addl.	-	-	-	-	-	-	-	-	-	-	-	1	7	70	240	514	<b>832</b>
06	B'lore(U) IV Addl.	-	-	-	-	-	-	-	-	-	1	9	95	189	234	125	166	<b>819</b>
07	Bellary	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	73	<b>73</b>
08	Belgaum	-	-	-	-	-	-	-	-	-	-	-	1	47	35	196	320	<b>599</b>
09	Bidar	-	-	-	-	-	-	-	-	-	-	-	-	1	13	60	54	<b>128</b>
10	Vijayapura	-	-	-	-	-	-	-	-	-	-	1	6	5	36	79	114	<b>241</b>
11	Chickmagalur	-	-	-	-	-	-	-	-	-	-	-	-	5	4	21	59	<b>89</b>
12	Chitradurga	-	-	-	-	-	-	-	-	-	-	-	-	-	3	24	64	<b>91</b>
13	D.Kannada	-	-	-	-	-	-	-	-	-	-	4	3	18	60	136	221	<b>442</b>
14	Dharwad	-	-	-	-	-	-	-	-	-	-	-	-	2	-	21	112	<b>135</b>
15	Kalburgi	-	-	-	-	-	-	-	-	-	-	-	1	-	4	50	67	<b>122</b>
16	Hassan	-	-	-	-	-	-	-	-	-	-	-	-	1	14	84	77	<b>176</b>
17	Kolar	-	-	-	-	-	-	-	-	-	-	-	-	-	1	11	40	<b>52</b>
18	Kodagu	-	-	-	-	-	-	-	-	-	-	-	-	-	5	10	33	<b>48</b>
19	Mandya	-	-	-	-	-	-	-	-	-	1	-	1	8	22	100	118	<b>250</b>
20	Mysore	-	-	-	-	-	-	-	-	-	-	-	2	15	23	622	231	<b>893</b>
21	Raichur	-	-	-	-	-	-	-	-	-	-	-	-	-	10	13	40	<b>63</b>
22	Shimoga	-	-	-	-	-	-	-	-	-	1	-	22	18	8	31	103	<b>183</b>
23	Tumkur	-	-	-	-	-	-	-	-	-	-	-	-	-	-	8	60	<b>68</b>
24	Karwar (U.Kan.)	-	-	-	-	-	-	-	-	-	-	-	-	3	9	28	56	<b>96</b>
25	Udupi	-	-	-	-	-	-	-	-	-	2	1	7	3	4	21	71	<b>109</b>
26	Davangere	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	132	<b>134</b>
27	Haveri	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	35	<b>36</b>
28	Chamarajnagar	-	-	-	-	-	-	-	-	-	-	-	-	-	-	21	77	<b>98</b>
29	Gadag	-	-	-	-	-	-	-	-	-	-	-	-	-	4	20	70	<b>94</b>
30	Koppal	-	-	-	-	-	-	-	-	-	-	-	-	2	2	4	46	<b>54</b>
31	Bagalkote	-	-	-	-	-	-	-	-	-	-	-	4	-	8	97	75	<b>184</b>
32	Yadgiri	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3	14	<b>17</b>
	<b>TOTAL</b>	-	-	-	-	-	-	-	<b>14</b>	<b>17</b>	<b>41</b>	<b>66</b>	<b>367</b>	<b>432</b>	<b>856</b>	<b>2,487</b>	<b>4,465</b>	<b>8,745</b>

30/09/2017

Sl. No.	District Forum	Total cases after 15.03.2006 (a)	Total cases received during the month (b)	Total (c)	Total cases disposed of out of (a)	Total cases disposed during the month out of (c)	Total cases disposed of within time norm out of (c)
	<b>State Commission</b>						
a)	Complaints	3813	80	<b>3,893</b>	2238	43	<b>2,281</b>
b)	Appeals	39976	169	<b>40,145</b>	28472	72	<b>28,544</b>
	<b>Total</b>	<b>43,789</b>	<b>249</b>	<b>44038</b>	<b>30,710</b>	<b>115</b>	<b>30825</b>
					<b>70.13%</b>		<b>70.00%</b>
01	Bangalore Urban	9,406	57	<b>9,463</b>	7,534	127	<b>7,661</b>
02	Bangalore Rural	325	-	<b>325</b>	274	5	<b>279</b>
03	B'lore(U) I Addl.	6,728	70	<b>6,798</b>	5,920	30	<b>5,950</b>
04	B'lore(U) II Addl.	5,720	39	<b>5,759</b>	4,435	35	<b>4,470</b>
05	B'lore (U) III Addl.	7,703	29	<b>7,732</b>	6,792	36	<b>6,828</b>
06	B'lore(U) IV Addl.	7,224	19	<b>7,243</b>	6,188	102	<b>6,290</b>
07	Bellary	2,913	24	<b>2,937</b>	2,353	25	<b>2,378</b>
08	Belgaum	8,262	72	<b>8,334</b>	5,488	45	<b>5,533</b>
09	Bidar	1,991	8	<b>1,999</b>	1,874	4	<b>1,878</b>
10	Vijayapura	1,971	6	<b>1,977</b>	1,669	19	<b>1,688</b>
11	Chickmagalur	3,439	3	<b>3,442</b>	3,339	3	<b>3,342</b>
12	Chitradurga	1,752	6	<b>1,758</b>	1,630	8	<b>1,638</b>
13	D.Kannada	6,960	17	<b>6,977</b>	6,590	51	<b>6,641</b>
14	Dharwad	6,232	22	<b>6,254</b>	5,746	10	<b>5,756</b>
15	Kalburgi	2,313	10	<b>2,323</b>	2,161	9	<b>2,170</b>
16	Hassan	4,002	7	<b>4,009</b>	3,800	33	<b>3,833</b>
17	Kolar	1,977	4	<b>1,981</b>	1,919	10	<b>1,929</b>
18	Kodagu	1,589	1	<b>1,590</b>	1,545	-	<b>1,545</b>
19	Mandya	3,482	11	<b>3,493</b>	3,194	22	<b>3,216</b>
20	Mysore	9,775	34	<b>9,809</b>	8,671	178	<b>8,849</b>
21	Raichur	1,404	5	<b>1,409</b>	1,233	8	<b>1,241</b>
22	Shimoga	4,020	11	<b>4,031</b>	3,861	2	<b>3,863</b>
23	Tumkur	2,429	9	<b>2,438</b>	2,358	12	<b>2,370</b>
24	Karwar (U.Kan.)	2,384	12	<b>2,396</b>	2,037	15	<b>2,052</b>
25	Udupi	1,862	10	<b>1,872</b>	1,751	10	<b>1,761</b>
26	Davangere	2,468	21	<b>2,489</b>	2,352	3	<b>2,355</b>
27	Haveri	5,803	10	<b>5,813</b>	5,787	5	<b>5,792</b>
28	Chamarajnagar	3,651	25	<b>3,676</b>	3,568	9	<b>3,577</b>
29	Gadag	3,098	6	<b>3,104</b>	3,057	5	<b>3,062</b>
30	Koppal	1,031	18	<b>1,049</b>	993	5	<b>998</b>
31	Bagalkote	2,058	9	<b>2,067</b>	1,898	8	<b>1,906</b>
32	Yadgiri	64	1	<b>65</b>	48	-	<b>48</b>
	<b>TOTAL</b>	<b>124,036</b>	<b>576</b>	<b>124,612</b>	<b>110,065</b>	<b>834</b>	<b>110,899</b>
					<b>88.74%</b>		<b>89.00%</b>



## EXECUTION PETITION

**(Report relating to the month ending 30/09/2017)**

Sl. No.	Name of the State Commission / District Forum	Execution Petitions filed since inception	Execution Petitions disposed since inception	Pending
01	<b>KARNATAKA STATE COMMISSION</b>	<b>952</b>	<b>912</b>	<b>40</b>
	<b><u>DISTRICT FORUMS:</u></b>			
01	Bangalore Urban	4108	3202	906
02	Bangalore Rural	67	58	9
	Bangalore Urban 1st Additional	2240	2033	207
03	Bangalore Urban 2nd Additional	2161	1881	280
04	Bangalore Urban 3rd Additional	1944	1568	376
05	Bangalore Urban 4th Additional	1888	1786	102
06	Bellary	1082	906	176
07	Belgaum	5015	4022	993
08	Bidar	863	776	87
09	Vijayapura	856	788	68
10	Chickmagalur	871	794	77
11	Chitradurga	796	700	96
12	Dakshina Kannada	2595	2401	194
13	Dharwad	3184	2956	228
14	Kalburgi	1032	928	104
15	Hassan	1604	1436	168
16	Kolar	861	744	117
17	Kodagu	634	615	19
18	Mandya	1414	764	650
19	Mysore	3279	2446	833
20	Raichur	583	539	44
21	Shimoga	1269	1034	235
22	Tumkur	959	766	193
23	Karwar (Uttara Kannada)	1015	889	126
24	Udupi	1115	1078	37
25	Davangere	573	538	35
26	Haveri	1065	1052	13
27	Chamarajnagar	1011	476	535
28	Gadag	1280	1219	61
29	Koppal	180	159	21
30	Bagalkote	651	547	104
31	Yadgiri	13	7	6
	<b>Total (District Forums)</b>	<b>46208</b>	<b>39108</b>	<b>7100</b>

Registrar-cum-Administrative Officer  
Karnataka State Consumer Disputes  
Redressal Commission, Bangalore.

**KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION, BASAVA BHAVANA, HIGH GROUNDS, BANGALORE - 560 001**

**Information regarding categorywise Disputes filed, disposed off and pending before the KSCDRC and District Forums  
since from inception upto 30.09.2017**

Sl.	District	Banking			Railway			Airlines			Insurance			Telecom			Postal		
		F	D	P	F	D	P	F	D	P	F	D	P	F	D	P	F	D	P
01	State Com. - Appeals	2479	2166	313	343	334	9	396	393	3	20370	15781	4589	1445	1416	29	630	540	90
02	State Com. - Complaints	437	331	106	10	10	0	11	11	0	736	560	176	0	0	0	1	1	0
	<b>TOTAL</b>	<b>2916</b>	<b>2497</b>	<b>419</b>	<b>353</b>	<b>344</b>	<b>9</b>	<b>407</b>	<b>404</b>	<b>3</b>	<b>21106</b>	<b>16341</b>	<b>4765</b>	<b>1445</b>	<b>1416</b>	<b>29</b>	<b>631</b>	<b>541</b>	<b>90</b>
	<b>District Forums:</b>																		
01	Bangalore Urban	1231	1199	32	115	115	0	133	132	1	1152	1113	39	1062	1058	4	189	186	3
02	Bangalore Rural	93	90	3	1	1	0	14	9	5	83	78	5	44	44	0	22	22	0
03	Bangalore - I	790	745	45	53	50	3	141	133	8	971	885	86	367	360	7	105	104	1
04	Bangalore - II	686	621	65	56	55	1	128	114	14	977	900	77	331	303	28	72	71	1
05	Bangalore - III	682	640	42	30	21	9	107	104	3	697	633	64	211	205	6	37	29	8
06	Bangalore - IV	643	594	49	32	30	2	100	84	16	701	586	115	123	123	0	35	32	3
07	Bellary	267	253	14	38	38	0	2	2	0	938	906	32	100	100	0	64	64	0
08	Belgaum	3456	3143	313	48	47	1	14	14	0	1407	1344	63	236	233	3	83	79	4
09	Bidar	280	261	19	16	16	0	1	1	0	551	509	42	164	164	0	51	51	0
10	Vijayapura	276	257	19	16	14	2	0	0	0	978	907	71	135	135	0	74	71	3
11	Chickmagalur	449	441	8	5	4	1	0	0	0	1849	1832	17	174	174	0	75	74	1
12	Chitradurga	429	421	8	6	6	0	1	1	0	685	669	16	250	250	0	50	50	0
13	Dakshina Kannada	1075	1025	50	52	51	1	89	85	4	1603	1479	124	473	463	10	111	107	4
14	Dharwad	980	977	3	41	39	2	12	12	0	3002	2970	32	96	96	0	45	44	1
15	Kalburgi	361	335	26	50	48	2	0	0	0	973	922	51	141	141	0	38	38	0
16	Hassan	330	307	23	6	6	0	1	1	0	2045	1991	54	71	70	1	42	42	0
17	Kolar	410	402	8	5	5	0	2	2	0	398	392	6	144	144	0	45	45	0
18	Kodagu	272	268	4	0	0	0	2	2	0	544	534	10	200	196	4	15	14	1
19	Mandya	407	382	25	13	13	0	0	0	0	966	881	85	107	107	0	46	44	2
20	Mysore	1632	1597	35	47	44	3	21	20	1	1021	965	56	318	317	1	115	115	0
21	Raichur	341	337	4	54	51	3	0	0	0	607	597	10	126	125	1	75	73	2
22	Shimoga	604	589	15	38	38	0	0	0	0	1064	1045	19	196	196	0	31	30	1
23	Tumkur	563	543	20	8	8	0	0	0	0	896	871	25	161	161	0	98	94	4
24	Karwar (U.K.)	294	273	21	5	5	0	3	3	0	617	604	13	254	251	3	60	59	1
25	Udupi	110	103	7	4	4	0	6	4	2	326	303	23	40	40	0	26	26	0
26	Davangere	228	219	9	12	10	2	1	1	0	847	747	100	21	21	0	24	24	0
27	Haveri	267	265	2	4	4	0	0	0	0	4982	4971	11	13	13	0	19	19	0
28	Chamarajanagar	143	138	5	1	1	0	0	0	0	403	347	56	15	15	0	3	3	0
29	Gadag	466	463	3	5	5	0	0	0	0	1844	1792	52	42	42	0	13	13	0
30	Koppal	114	102	12	6	6	0	0	0	0	361	342	19	11	11	0	5	4	1
31	Bagalkot	280	268	12	2	2	0	1	1	0	440	420	20	26	26	0	24	23	1
32	Yadgiri	16	5	11	0	0	0	0	0	0	21	18	3	0	0	0	1	1	0
	<b>TOTAL</b>	<b>18175</b>	<b>17263</b>	<b>912</b>	<b>769</b>	<b>737</b>	<b>32</b>	<b>779</b>	<b>725</b>	<b>54</b>	<b>33949</b>	<b>32553</b>	<b>1396</b>	<b>5652</b>	<b>5584</b>	<b>68</b>	<b>1693</b>	<b>1651</b>	<b>42</b>

Sl.	District	Housing			Electricity			Medical			Defective			Education		
		F	D	P	F	D	P	F	D	P	F	D	P	F	D	P
01	State Com. - Appeals	7466	5621	1845	1676	1559	117	896	775	121	931	890	41	579	528	51
02	State Com. - Complaints	2370	1208	1162	0	0	0	317	171	146	1	1	0	1	1	0
	<b>TOTAL</b>	<b>9836</b>	<b>6829</b>	<b>3007</b>	<b>1676</b>	<b>1559</b>	<b>117</b>	<b>1213</b>	<b>946</b>	<b>267</b>	<b>932</b>	<b>891</b>	<b>41</b>	<b>580</b>	<b>529</b>	<b>51</b>
	<b>District Forums:</b>															
01	Bangalore Urban	6083	5393	690	524	521	3	380	372	8	462	459	3	463	451	12
02	Bangalore Rural	71	60	11	63	61	2	28	25	3	16	14	2	16	16	0
03	Bangalore - I	2593	2141	452	139	138	1	224	206	18	530	511	19	305	295	10
04	Bangalore - II	2104	1731	373	85	82	3	203	178	25	420	398	22	334	321	13
05	Bangalore - III	1780	1717	63	47	46	1	134	114	20	317	314	3	198	193	5
06	Bangalore - IV	1300	1072	228	42	42	0	143	119	24	231	197	34	159	134	25
07	Bellary	42	42	0	174	170	4	31	30	1	331	328	3	32	32	0
08	Belgaum	140	126	14	302	299	3	176	161	15	675	608	67	70	67	3
09	Bidar	220	219	1	334	323	11	43	40	3	31	22	9	67	66	1
10	Vijayapura	55	52	3	619	611	8	41	33	8	93	91	2	38	37	1
11	Chickmagalur	69	63	6	242	234	8	36	35	1	810	796	14	98	97	1
12	Chitradurga	82	80	2	250	242	8	64	63	1	168	163	5	49	46	3
13	Dakshina Kannada	392	308	84	391	385	6	142	131	11	1249	1179	70	373	360	13
14	Dharwad	348	326	22	181	178	3	71	65	6	358	325	33	79	79	0
15	Kalburgi	90	89	1	306	303	3	57	52	5	459	459	0	69	68	1
16	Hassan	319	319	0	216	216	0	92	78	14	206	197	9	56	56	0
17	Kolar	143	137	6	224	218	6	73	73	0	164	162	2	50	49	1
18	Kodagu	83	83	0	234	231	3	20	20	0	239	235	4	8	8	0
19	Mandya	70	62	8	312	309	3	78	76	2	34	32	2	40	38	2
20	Mysore	2017	1936	81	294	290	4	184	173	11	307	304	3	178	173	5
21	Raichur	60	59	1	124	124	0	60	59	1	41	35	6	35	29	6
22	Shimoga	158	143	15	263	263	0	77	67	10	522	512	10	76	75	1
23	Tumkur	46	45	1	241	238	3	72	70	2	38	32	6	105	103	2
24	Karwar (U.K.)	80	78	2	157	156	1	23	21	2	344	325	19	35	35	0
25	Udupi	43	26	17	31	30	1	24	23	1	130	120	10	19	18	1
26	Davangere	316	316	0	65	64	1	69	68	1	84	80	4	15	15	0
27	Haveri	2	2	0	38	37	1	20	19	1	11	11	0	7	7	0
28	Chamarajanagar	28	27	1	94	94	0	11	11	0	7	5	2	6	6	0
29	Gadag	24	22	2	25	23	2	9	9	0	25	19	6	12	12	0
30	Koppal	3	3	0	46	46	0	12	11	1	4	4	0	8	8	0
31	Bagalkot	12	11	1	161	137	24	20	19	1	37	32	5	10	9	1
32	Yadgiri	0	0	0	3	3	0	1	1	0	0	0	0	2	2	0
	<b>TOTAL</b>	<b>18773</b>	<b>16688</b>	<b>2085</b>	<b>6227</b>	<b>6114</b>	<b>113</b>	<b>2618</b>	<b>2422</b>	<b>196</b>	<b>8343</b>	<b>7969</b>	<b>374</b>	<b>3012</b>	<b>2905</b>	<b>107</b>

Sl.	District	Road Transport			Miscellaneous			Total		
		F	D	P	F	D	P	F	D	P
01	State Com. - Appeals	688	688	0	12247	12046	201	50146	42737	7409
02	State Com. - Complaints	14	14	0	2542	2484	58	6440	4792	1648
	<b>TOTAL</b>	<b>702</b>	<b>702</b>	<b>0</b>	<b>14789</b>	<b>14530</b>	<b>259</b>	<b>56586</b>	<b>47529</b>	<b>9057</b>
	<b>District Forums:</b>									
01	Bangalore Urban	544	544	0	16211	16114	97	28549	27657	892
02	Bangalore Rural	12	12	0	277	268	9	740	700	40
03	Bangalore - I	211	211	0	4970	4766	204	11399	10545	854
04	Bangalore - II	279	275	4	5601	5394	207	11276	10443	833
05	Bangalore - III	44	43	1	3472	2865	607	7756	6924	832
06	Bangalore - IV	49	49	0	3638	3315	323	7196	6377	819
07	Bellary	82	82	0	2215	2196	19	4316	4243	73
08	Belgaum	152	151	1	6070	5958	112	12829	12230	599
09	Bidar	58	57	1	1169	1128	41	2985	2857	128
10	Vijayapura	59	59	0	1347	1223	124	3731	3490	241
11	Chickmagalur	52	51	1	1256	1225	31	5115	5026	89
12	Chitradurga	71	70	1	1686	1639	47	3791	3700	91
13	Dakshina Kannada	162	156	6	6537	6478	59	12649	12207	442
14	Dharwad	89	89	0	4825	4792	33	10127	9992	135
15	Kalburgi	72	69	3	1333	1303	30	3949	3827	122
16	Hassan	44	43	1	2130	2056	74	5558	5382	176
17	Kolar	44	43	1	1579	1557	22	3281	3229	52
18	Kodagu	35	35	0	2123	2101	22	3775	3727	48
19	Mandya	40	38	2	2611	2492	119	4724	4474	250
20	Mysore	185	184	1	7248	6556	692	13567	12674	893
21	Raichur	38	35	3	1057	1031	26	2618	2555	63
22	Shimoga	72	69	3	3102	2993	109	6203	6020	183
23	Tumkur	125	123	2	2476	2473	3	4829	4761	68
24	Karwar (U.K.)	128	127	1	1782	1749	33	3782	3686	96
25	Udupi	17	14	3	1121	1077	44	1897	1788	109
26	Davangere	10	10	0	797	780	17	2489	2355	134
27	Haveri	15	14	1	503	483	20	5881	5845	36
28	Chamarajanagar	7	7	0	3021	2987	34	3739	3641	98
29	Gadag	17	17	0	674	645	29	3156	3062	94
30	Koppal	10	10	0	488	467	21	1068	1014	54
31	Bagalkot	201	172	29	929	839	90	2143	1959	184
32	Yadgiri	0	0	0	21	18	3	65	48	17
	<b>TOTAL</b>	<b>2924</b>	<b>2859</b>	<b>65</b>	<b>92269</b>	<b>88968</b>	<b>3301</b>	<b>195183</b>	<b>186438</b>	<b>8745</b>



30/09/2017

Sl. No.	District Forum	Upto the month		During the month		Total	Complaint disposed of within 6 months			Pending at the end of the month	
		Senior Citizens	Widows	Senior Citizens	Widows		Upto previous month	During current month	Total	More than 6 months	Less than 6 months
	<b>State Commission</b>										
a)	Complaints	102	31	5	0	138	57	0	57	74	4
b)	Appeals	0	0	0	0	0	0		0	0	0
	<b>Total</b>	<b>102</b>	<b>31</b>	<b>5</b>	<b>0</b>	<b>138</b>	<b>57</b>	<b>0</b>	<b>57</b>	<b>74</b>	<b>4</b>
1	Bangalore Urban	495	48	3	-	546	125	-	125	45	56
2	Bangalore Rural	19	20	-	-	39	37	1	38	1	-
3	B'lore(U) I Addl.	686	86	6	-	778	673	3	676	39	63
4	B'lore(U) II Addl.	1,315	190	5	-	1,510	1,384	2	1,386	71	53
5	B'lore (U) III Addl.	534	93	1	-	628	540	1	541	50	37
6	B'lore(U) IV Addl.	579	120	4	-	703	530	10	540	110	53
7	Bellary	389	8	1	2	400	384	5	389	-	11
8	Belgaum	728	200	18	1	947	911	10	921	-	26
9	Bidar	115	217	2	1	335	297	4	301	7	27
10	Vijayapura	210	16	-	-	226	184	11	195	16	15
11	Chickmagalur	602	184	1	-	787	784	1	785	-	2
12	Chitradurga	131	126	-	-	257	252	-	252	5	-
13	D.Kannada	1,198	410	3	1	1,612	1,537	6	1,543	-	69
14	Dharwad	1,319	46	11	-	1,376	1,320	2	1,322	-	54
15	Kalburgi	123	199	5	-	327	164	5	169	11	19
16	Hassan	237	192	1	-	430	366	4	370	11	10
17	Kolar	271	119	-	-	390	211	1	212	7	3
18	Kodagu	236	58	-	-	294	232	-	232	3	8
19	Mandya	1,033	423	-	5	1,461	389	-	389	37	21
20	Mysore	1,520	413	8	-	1,941	1,785	12	1,797	44	106
21	Raichur	149	105	-	1	255	245	5	250	4	1
22	Shimoga	1,795	71	5	-	1,871	1,787	-	1,787	-	84
23	Tumkur	195	85	-	-	280	259	-	259	-	21
24	Karwar (U.Kan.)	315	33	-	-	348	324	2	326	-	13
25	Udupi	412	76	1	-	489	288	1	289	17	4
26	Davangere	329	134	4	4	471	401	-	401	3	27
27	Haveri	399	30	4	-	433	423	-	423	-	10
28	Chamarajnagar	103	159	7	1	270	248	-	248	-	1
29	Gadag	74	3	-	-	77	76	-	76	-	1
30	Koppal	41	64	4	1	110	93	1	94	1	15
31	Bagalkote	477	83	2	-	562	496	1	497	37	26
32	Yadgiri	5	4	-	-	9	7	-	7	1	2
	<b>TOTAL</b>	<b>16,034</b>	<b>4,015</b>	<b>96</b>	<b>17</b>	<b>20,162</b>	<b>16,752</b>	<b>88</b>	<b>16,840</b>	<b>520</b>	<b>838</b>

Note :SI No 23 Tumkur Forum has physical verified & datas has changed in senior citizen

**MISCELLANEOUS APPLICATION**

Sl. No.	District Forum	FILING			DISPOSAL			Pending
		Upto previous month	During the current month	Total at the end of the month	Upto previous month	During current month	Total at the end of the month	
	<b>State Commission</b>							
a)	Complaints	0	0	0	0	0	0	-
b)	Appeals	<b>1840</b>	<b>0</b>	<b>1840</b>	<b>1782</b>	<b>0</b>	<b>1782</b>	<b>58</b>
	<b>Total</b>							
01	Bangalore Urban	153	-	153	151	-	151	<b>2</b>
02	Bangalore Rural	8	-	8	8	-	8	-
03	B'lore(U) I Addl.	123	-	123	117	-	117	<b>6</b>
04	B'lore(U) II Addl.	60	-	60	60	-	60	-
05	B'lore (U) III Addl.	73	-	73	73	-	73	-
06	B'lore(U) IV Addl.	70	-	70	70	-	70	-
07	Bellary	73	-	73	73	-	73	-
08	Belgaum	40	-	40	40	-	40	-
09	Bidar	43	-	43	42	-	42	<b>1</b>
10	Vijayapura	37	-	37	37	-	37	-
11	Chickmagalur	25	-	25	25	-	25	-
12	Chitradurga	74	-	74	74	-	74	-
13	D.Kannada	17	-	17	2	-	2	<b>15</b>
14	Dharwad	259	-	259	259	-	259	-
15	Kalburgi	107	-	107	104	-	104	<b>3</b>
16	Hassan	69	-	69	69	-	69	-
17	Kolar	10	-	10	9	-	9	<b>1</b>
18	Kodagu	10	-	10	10	-	10	-
19	Mandya	123	-	123	123	-	123	-
20	Mysore	48	-	48	46	-	46	<b>2</b>
21	Raichur	5	-	5	5	-	5	-
22	Shimoga	108	-	108	108	-	108	-
23	Tumkur	13	-	13	13	-	13	-
24	Karwar (U.Kan.)	19	-	19	19	-	19	-
25	Udupi	28	-	28	28	-	28	-
26	Davangere	16	-	16	16	-	16	-
27	Haveri	10	-	10	10	-	10	-
28	Chamarajnaragar	12	-	12	12	-	12	-
29	Gadag	7	-	7	7	-	7	-
30	Koppal	5	-	5	5	-	5	-
31	Bagalkote	33	-	33	33	-	33	-
32	Yadgiri	-	-	-	-	-	-	-

	<b>TOTAL</b>	<b>1,678</b>	<b>-</b>	<b>1,678</b>	<b>1,648</b>	<b>-</b>	<b>1,648</b>	<b>30</b>
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## PROFORMA - I

### KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION

#### MONTHLY STATEMENT OF FILING / DISPOSAL OF CASES FOR THE MONTH OF SEPTEMBER 2017

FILING									DISPOSAL									Pending at the end of the month		
Original Petition			First Appeal			Miscellaneous Application			Original Petition			First Appeal			Miscellaneous Application					
Upto previous month	During the current month	Total at the end of the month	Upto previous month	During current month	Total at the end of the month	Upto previous month	During the current month	Total at the end of the month	Upto previous month	During current month	Total at the end of the month	Upto previous month	During the current month	Total at the end of the month	Upto previous month	During current month	Total at the end of the month	Original Petition	First Appeal	Misc. Application
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
6360	80	6440	49977	169	50146	1840	0	1840	4749	43	4792	42665	72	42737	1782	0	1782	1648	7409	58

**Registrar-cum-Administrative Officer  
Karnataka State Consumer Disputes  
Redressal Commission, Bangalore.**

## **PROFORMA - II**

### **MONTHLY STATEMENT OF FILING / DISPOSAL OF CASES FOR THE MONTH OF SEPTEMBER 2017**

#### **DISTRICT CONSUMER FORUMS (TOTAL OF ALL DISTRICTS IN THE STATE)**

<b>FILING</b>						<b>DISPOSAL</b>						<b>Pending at the end of the month</b>	
<b>Original Petition</b>			<b>Miscellaneous Application</b>			<b>Original Petition</b>			<b>Miscellaneous Application</b>				
Upto previous month	During the current month	Total at the end of the month	Upto previous month	During the current month	Total at the end of the month	Upto previous month	During current month	Total at the end of the month	Upto previous month	During current month	Total at the end of the month	Original Petition	Misc. Application
1	2	3	4	5	6	7	8	9	10	11	12	13	14
194607	576	195183	1678	0	1678	185604	834	186438	1648	0	1648	<b>8745</b>	<b>30</b>

**Registrar-cum-Administrative Officer  
Karnataka State Consumer Disputes  
Redressal Commission, Bangalore.**

## PROFORMA - III

### MONTHLY PROGRESS REPORT ON DISPOSAL OF CONSUMER COMPLAINTS WITHIN 90/150 DAYS AND ABOVE

FOR THE MONTH OF SEPTEMBER 2017

Sl. No.	Information in respect of	Original Petitions (OPs) disposed of						Remarks
		Within 90 days & 90/150 days			Above 90/150 days			
		Upto previous month	During current month	Total at the end of the month	Upto previous month	During current month	Total at the end of the month	
01	State Commission	1553	0	1553	3196	43	3239	--
02	District Consumer Forums (Total of all District Forums)	86495	251	86746	99109	583	99692	--

**Registrar-cum-Administrative Officer  
Karnataka State Consumer Disputes  
Redressal Commission, Bangalore.**

## PROFORMA - IV

### KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION

#### MONTHLY STATEMENT OF CATEGORYWISE BREAK-UP OF CONSUMER CASES - STATE COMMISSION FOR THE MONTH OF SEPTEMBER- 2017

Sl. No.	Type of cases	Cases upto previous month						Cases during current month				Pending	
		Filed		Disposed of		Pending		Filed		Disposed of			
		OP	FA	OP	FA	OP	FA	OP	FA	OP	FA	OP	FA
1	2	3	4	5	6	7	8	9	10	11	12	13	14
01	Bank	435	2426	330	2156	105	270	0	31	0	7	105	294
02	Railway	10	343	10	334	0	9	0	0	0	0	0	9
03	Air Lines	11	396	11	393	0	3	0	0	0	0	0	3
04	Insurance	729	20163	560	15674	169	4489	4	113	0	68	173	4534
05	Telecom	0	1445	0	1416	0	29	0	0	0	0	0	29
06	Postal	1	630	1	540	0	90	0	0	0	0	0	90
07	Housing	0		0		0	0					0	0
	i) Government	0	847	0	836	0	11	0	0	0	0	0	11
	ii) Private Societies/Builders	2267	6548	1153	4735	1114	1813	34	18	13	20	1135	1811
08	Electricity	0	1676	0	1559	0	117	0	0	0	0	0	117
09	Medical Negligence	306	896	171	775	135	121	5	0	0	0	140	121
10	Defective Household Goods	1	931	1	890	0	41	0	0	0	0	0	41
11	Education	1	579	1	528	0	51	0	0	0	0	0	51
12	Road Transport	14	688	14	688	0	0	0	0	0	0	0	0
13	Miscellaneous	2542	12247	2484	12046	58	201	0	0	0	0	58	201
	<b>TOTAL</b>	<b>6317</b>	<b>49815</b>	<b>4736</b>	<b>42570</b>	<b>1581</b>	<b>7245</b>	<b>43</b>	<b>162</b>	<b>13</b>	<b>95</b>	<b>1611</b>	<b>7312</b>

**Registrar-cum-Administrative Officer**  
**Karnataka State Consumer Disputes**  
**Redressal Commission, Bangalore.**



## PROFORMA - V

### KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION

#### QUARTERLY STATEMENT SHOWING AGE-WISE PENDENCY OF CASES FOR THE MONTH OF SEPTEMBER 2017

Sl. No.	Name	PENDENCY OF COMPLAINTS / FIRST APPEAL															
		Less than 6 months old		6 months to 1 year		2 years old		3 years old		5 years old		7 years old		10 years old		More than 10 years	
		Original Petition	First Appeal	O.P.	F.A.	O.P.	F.A.	O.P.	F.A.	O.P.	F.A.	O.P.	F.A.	O.P.	F.A.	O.P.	F.A.
I	State Commission	1225	4340	163	1144	132	1003	117	758	6	158	5	6				
II	District Forum	3842		1507		1976		820		539		61					

**Registrar-cum-Administrative Officer  
Karnataka State Consumer Disputes  
Redressal Commission, Bangalore.**

## PROFORMA - VI

### KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION

#### MONTHLY STATEMENT SHOWING DISPOSAL WITHIN 90-150 DAYS AND ABOVE THIS PERIOD DURING THE YEAR 2016-17 (UPTO SEPTEMBER 2017)

Sl. No.	Name	OPs filed upto previous month	First Appeal filed upto previous month	OPs filed during current month	First Appeal filed during current month	Total		Disposal within 90 to 150 days		Disposal above 150 days		Pending at the end of the month	
						OPs	First Appeals	Original Petitions	First Appeals	Original Petitions	First Appeals	Original petitions	First Appeals
I	State Commission	6360	49977	80	169	6440	50146	1553	15276	3239	27461	1648	7409

Sl. No.	No. of District Forums	ORIGINAL PETITIONS					
		Consumer complaints filed upto previous month	Consumer Complaints filed during current month	Total	Disposed of within 90-150 days	Disposed off above 150 days	Pending at the end of the month
II	31	194607	576	195183	86746	99692	8745

**Registrar-cum-Administrative Officer  
Karnataka State Consumer Disputes  
Redressal Commission, Bangalore.**

**PROFORMA - VII**

**KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION**

**YEARWISE BREAKUP OF CASES FILED / DISPOSED OF**  
**FOR THE MONTH OF SEPTEMBER 2017**

Sl. No.	Year	STATE COMMISSION								DISTRICT FORUMS (TOTAL OF ALL DISTRICTS)			
		Filed		Disposed of		Percentage		Pending		Original Petitions			
		O.P.	F.A.	O.P.	F.A.	O.P.	F.A.	O.P.	F.A.	Filed	Disposal	%ge	Pending
1	1988							0	0	0	0		0
2	1989	9	0	9	0	100.0		0	0	333	333	100.00	0
3	1990	133	68	133	68	100.0	100.00	0	0	2220	2220	100.00	0
4	1991	230	165	230	165	100.0	100.00	0	0	4552	4552	100.00	0
5	1992	337	421	337	421	100.0	100.00	0	0	6703	6703	100.00	0
6	1993	249	723	249	723	100.0	100.00	0	0	8411	8411	100.00	0
7	1994	119	766	119	766	100.0	100.00	0	0	7387	7387	100.00	0
8	1995	134	504	134	504	100.0	100.00	0	0	5046	5046	100.00	0
9	1996	141	823	141	823	100.0	100.00	0	0	5634	5634	100.00	0
10	1997	148	1027	148	1027	100.0	100.00	0	0	4916	4916	100.00	0
11	1998	150	1058	150	1058	100.0	100.00	0	0	5046	5046	100.00	0
12	1999	210	1008	210	1008	100.0	100.00	0	0	4618	4618	100.00	0
13	2000	202	1142	202	1142	100.0	100.00	0	0	4740	4740	100.00	0
14	2001	200	878	200	878	100.0	100.00	0	0	4874	4874	100.00	0
15	2002	232	1014	232	1014	100.0	100.00	0	0	5324	5324	100.00	0
16	2003	104	1608	104	1608	100.0	100.00	0	0	6353	6353	100.00	0
17	2004	71	1902	71	1902	100.0	100.00	0	0	6054	6054	100.00	0
18	2005	69	2207	69	2207	100.0	100.00	0	0	6635	6635	100.00	0
19	2006	609	2842	609	2842	100.0	100.00	0	0	8397	8397	100.00	0
20	2007	96	2589	96	2589	100.0	100.00	0	0	9541	9541	100.00	0
21	2008	119	3030	119	3030	100.0	100.00	0	0	10073	10073	100.00	0
22	2009	169	4441	159	4440	94.1	99.98	10	1	10041	10027	99.86	14
23	2010	307	5262	267	5259	87.0	99.94	40	3	11799	11782	99.86	17
24	2011	193	4212	128	3959	66.3	93.99	65	253	8272	8231	99.50	41
25	2012	155	2291	91	1827	58.7	79.75	64	464	7917	7851	99.17	66
26	2013	212	1842	113	1289	53.3	69.98	99	553	7703	7336	95.24	367
27	2014	351	1736	123	777	35.0	44.76	228	959	11113	10681	96.11	432
28	2015	664	1246	330	551	49.7	44.22	334	695	7854	6998	89.10	856
29	2016	315	3363	13	824	4.1	24.50	302	2539	7813	5326	68.17	2487
30	2017	512	1978	6	36	1.2	1.82	506	1942	5814	1349	23.20	4465
	<b>TOTAL</b>	<b>6440</b>	<b>50146</b>	<b>4792</b>	<b>42737</b>	<b>74.4</b>	<b>85.23</b>	<b>1648</b>	<b>7409</b>	<b>195183</b>	<b>186438</b>	<b>95.52</b>	<b>8745</b>

**Registrar-cum-Administrative Officer**  
**Karnataka State Consumer Disputes**  
**Redressal Commission, Bangalore.**

**PROFORMA - VIII**

**MONTHLY STATEMENT OF FILING AND DISPOSAL OF COMPLAINTS BY THE  
SENIOR CITIZENS AND WIDOWS**

**30.09.2017**

Sl. No.	State Commission / District Forum	Complaints filed by Senior Citizens / Widows upto previous month		Complaints filed during current month		Total	Complaints disposed of within six months			Pending at the end of the month	
		Senior Citizens	Widows	Senior Citizens	Widows		Upto previous month	During current month	Total	More than six months old	Less than six months old
01	State Commission	102	31	5	0	138	57	0	57	74	4
02	District Forums	16034	4015	96	17	20162	16752	88	16840	520	838

**Registrar-cum-Administrative Officer  
Karnataka State Consumer Disputes  
Redressal Commission, Bangalore.**